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Contract Agreement (Form PSN-7)

Contract No. 14.33.0000.753.07.020.23/338

Date: 12-06-2024 AD

THIS AGREEMENT made the 12th day of June, 2024 between Bangladesh Telecommunications Company Limited, Telejogajog Bhaban, 37/E Eskaton Garden, Dhaka-1000 (hereinafter called "the Employer") of the one part and Digicon Technologies Ltd, 242/A Tejgaon I/A, Gulshan Link Road, Dhaka-1208 (hereinafter called "the Service Provider") of the other part:

WHEREAS the Procuring Entity invited Tenders for certain Services viz, "Supply of Call Agent Supervisors & Call Agents for operating BTCL Call Center." (under the Tender No. 14.33.0000.753.07.020.23/223 dated: 10-03-2024 AD), and has accepted the Tender Submitted by the Tenderer for Providing of those Services in the sum of Taka 78,55,029.00 (TAKA SEVENTY-EIGHT LAKH FIFTY-FIVE THOUSAND AND TWENTY-NINE ONLY) Including all kinds of VAT and Taxes (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the General Conditions of Contract hereafter referred to.



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2. The documents forming the Contract shall be interpreted in the following order of priority:
 - (a) The signed Contract Agreement;
 - (b) The Letter of Acceptance;
 - (c) The Services Provider's Completed Tender;
 - (d) The Particular Conditions of Contract;
 - (e) The General Conditions of Contract;
 - (f) The Performance Specifications and Drawing;
 - (g) The Priced Activity Schedule;
 - (h) Any other document listed in the PCC forming part of the Contract;
3. In consideration of the payments to be made by the Employer to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with the Employer to Provide and complete the Services and to remedy any defects therein in conformity in all respects with the provisions of the Contract.



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4. The Employer hereby covenants to pay the Service Provider in consideration of the Performance and completion of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Bangladesh on the day, month and year first written above.

For the Employer:

For the Service Provider:

[Signature] 12/06/2024

[Signature]

Md. Aslam Hossain
General Manager (Procurement), BTCL
Sher-E- Bangla Nagar, Dhaka-1207
On behalf of Managing Director
Bangladesh Telecommunications Company
Limited

Azmal Haque Azim
Chairman
Digicon Technologies Ltd
242/A Tejgaon I/A
Gulshan Link Road, Dhaka-1208
NID: 8227871152
Mobile: 01678665001

In the Presence of

[Signature]

[Signature]

Abu Ayub Ansary
Dy. General Manager (Foreign Procurement),
BTCL
Sher-E- Bangla Nagar, Dhaka-1207

Mohammad Nazmul Haque Khan
Deputy General Manager, Business Growth
Digicon Technologies Ltd
NID: 9126487934
Mobile: 01711455381